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Transcript

LEARNING PLAN

Assigned

Elective

CURRICULUM STATUS

EN iOS Tier 1 Phone Academy ILT

LEARNING HISTORY

Past 30 days

Past 90 days

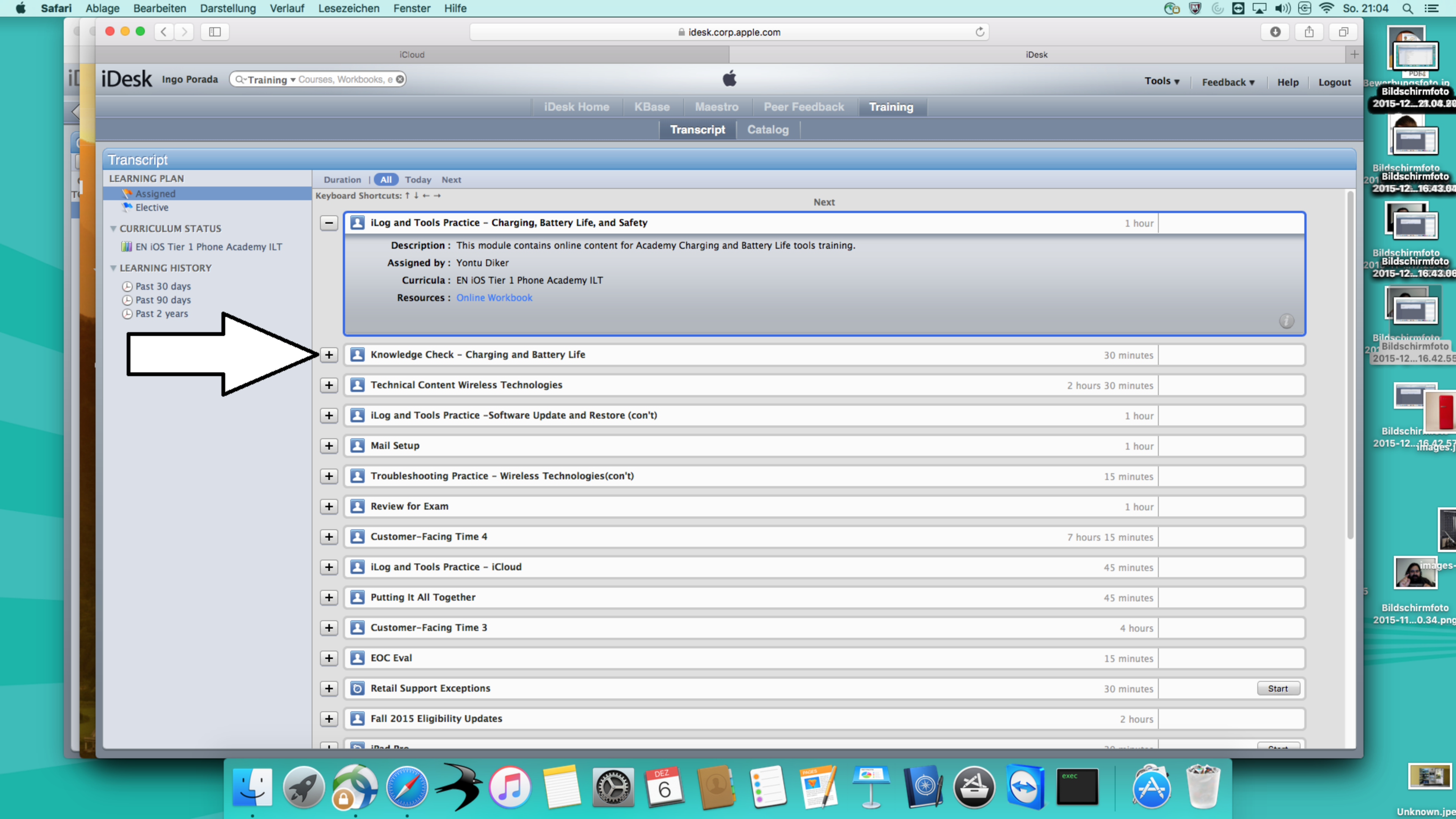
Past 2 years

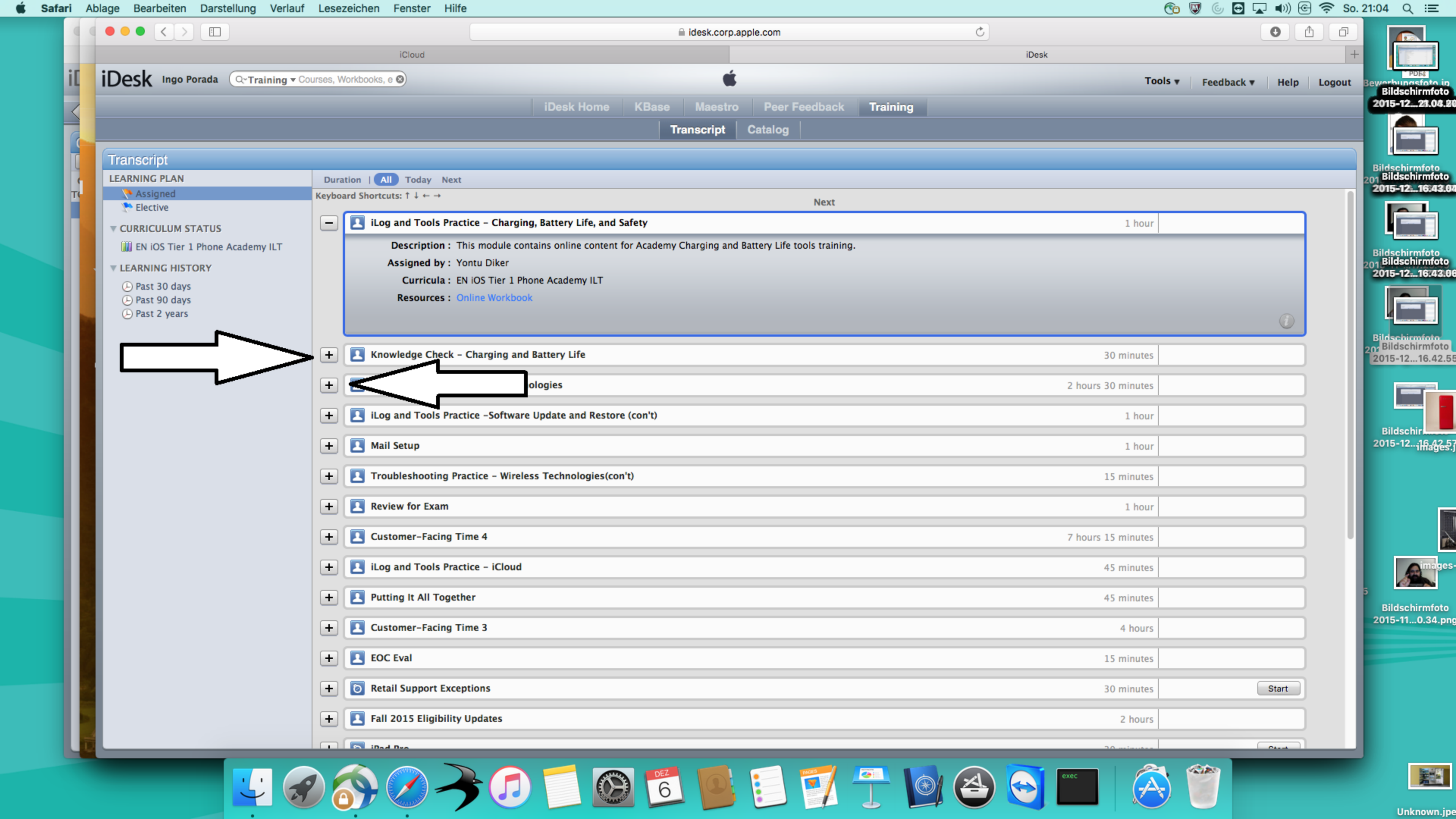
on | All Today Next

Keyboard Shortcuts: ↑ ↓ ← →

Next

+	iLog and Tools Practice - Charging, Battery Life, and Safety	1 hour	
+	Knowledge Check - Charging and Battery Life	30 minutes	
+	Technical Content Wireless Technologies	2 hours 30 minutes	
+	iLog and Tools Practice -Software Update and Restore (con't)	1 hour	
+	Mail Setup	1 hour	
+	Troubleshooting Practice - Wireless Technologies(con't)	15 minutes	
+	Review for Exam	1 hour	
+	Customer-Facing Time 4	7 hours 15 minutes	
+	iLog and Tools Practice - iCloud	45 minutes	
+	Putting It All Together	45 minutes	
+	Customer-Facing Time 3	4 hours	
+	EOC Eval	15 minutes	
+	Retail Support Exceptions	30 minutes	Start
+	Fall 2015 Eligibility Updates	2 hours	
+	iPad Pro	30 minutes	Start
+	iPhone 6s and iPhone 6s Plus	20 minutes	Start
+	iOS 9: Features	30 minutes	Start
+	Apple Music	30 minutes	Start





LEARNING PLAN

 Elective

EN iOS Tier 1 Phone Academy ILT

 Past 30 days Past 90 days

 Past 2 years

Duration | **All** Today Next

— iLog and Tools Practice – Charging, Battery Life, and Safety

1 hour

Description : This module contains online content for Academy Charging and Battery Life tools training.

Assigned by : Yontu Diker

Curricula : EN iOS Tier 1 Phone Academy ILT

Resources : [Online Workbook](#)

Knowledge Check – Charging and Battery Life

30 minutes

Assigned by : Yontu Diker

Curricula : EN iOS Tier 1 Phone Academy

Resources : [Online Workbook](#)


Technical Content Wireless Technologies

2 hours 30 minutes

Assigned by : Yontu Diker

Curricula : EN iOS Tier 1 Phone Academy ILT

Resources : [Online Workbook](#)



 iLog and Tools Practice –Software Update and Restore (con't)

1 hour

 Mail Setup

1 hour

 Troubleshooting Practice – Wireless Technologies(con't)

15 minutes

 Review for Exam

1 hour

+ Customer-Facing Time 4

7 hours 15 minutes

 iLog and Tools Practice - iCloud

45 minutes

Putting It All Together

45 minutes